WE CLAIM:

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A method of creating an email usage record comprising:
 receiving an input signal;
 creating an email usage record in response to the input signal;
 creating an event jacket associated with the email usage record;
 receiving a command to send an email message;
 receiving a confirmation signal after the email message has
 been sent; and

creating an email leg jacket including at least one record, the at least one record including information relating to the email message.

- 2. The method of claim 1, wherein the input signal is received from a communication device.
- 3. The method of claim 2, wherein the communication device includes one of a telephone, a paging unit, a cellular telephone, a satellite telephone, an Internet telephone and a personal computer.
- 4. The method of claim 1, wherein the instruction signal is received at a communication node from a communication device.
 - 5. The method of claim 1, wherein the instruction signal is generated by a communication node.
 - 6. The method of claim 1, wherein the confirmation signal is received at a communication node.

- 7. The method of claim 1, wherein the event jacket includes at least one of an end user identification record, an end user device identification record, a first time record and a first date record.
- 5 8. The method of claim 1, wherein the email leg jacket includes at least one of an identifier record, a destination address record, a source address record, a size record, an attachment record, a provider record, an urgency record, a delivery record, a class record, a reoccurrence record, a recipient record, a second time record, a second date record, a delivery receipt record and a bill-to record.
 - 9. A system for creating an email usage record comprising: computer readable program code to receive an input signal; computer readable program code to create an email usage record in response to the input signal;

computer readable program code to receive a request to send an email message;

computer readable program code to receive a confirmation signal after the email message has been sent; and

computer readable program code to create an email leg jacket including at least one record, the at least one record including information relating to the email message.

- 10. The system of claim 9, wherein the input signal is received from a communication device.
 - 11. The system of claim 10, wherein the communication device includes one of a telephone, a paging unit, a cellular telephone, a satellite telephone, an Internet telephone and a personal computer.

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- 12. The system of claim 9, wherein the instruction signal is received at a communication node from a communication device.
- 13. The system of claim 9, wherein the instruction signal is5 generated by a communication node.
 - 14. The system of claim 9, wherein the confirmation signal is received at a communication node.
- 15. The system of claim 9, wherein the event jacket includes at least one of an end user identification record, an end user device identification record, a first time record and a first date record.
- 16. The system of claim 9, wherein the email leg jacket includes at least one of an identifier record, a destination address record, a source address record, a size record, an attachment record, a provider record, an urgency record, a delivery record, a class record, a reoccurrence record, a recipient record, a second time record, a second date record, a delivery receipt record and a bill-to record.

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- 17. A program for creating an email usage record comprising: computer readable program code to receive an input signal; computer readable program code to create an email usage record in response to the input signal;
- 5 computer readable program code to receive a request to send an email message;
 - computer readable program code to receive a confirmation signal after the email message has been sent; and
- computer readable program code to create an email leg jacket including at least one record, the at least one record including information relating to the email message.
- 18. A method of creating an email usage record comprising: creating an email usage record;
 15 creating an event jacket associated with the email usage record; sending an email message; and creating an email leg jacket including at least one record associated with the email message.